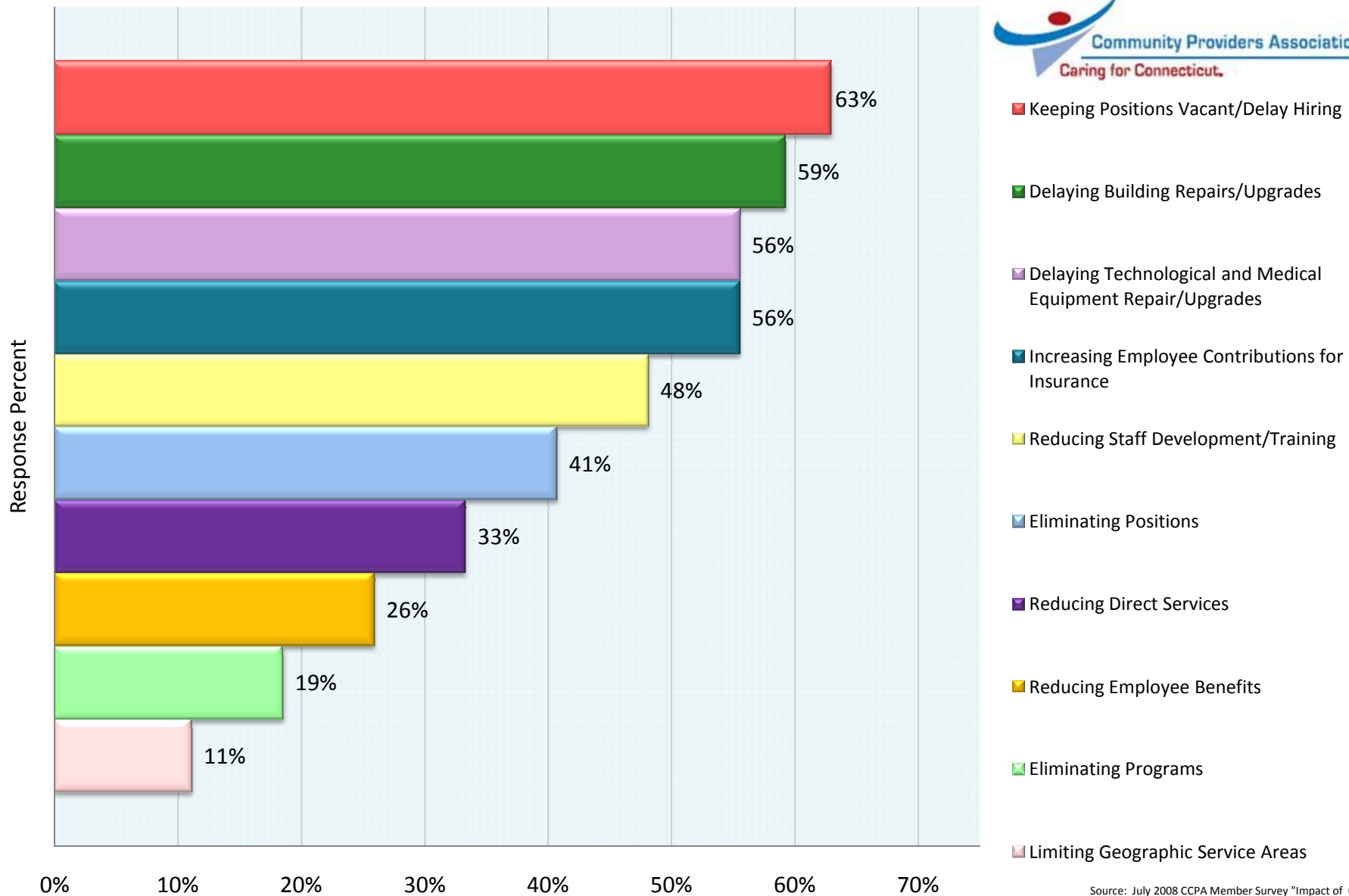


CCPA's Preliminary Analysis of Steps Taken by Private Providers to Deal with 0% COLA



Source: July 2008 CCPA Member Survey "Impact of 0% COLA and Increased Costs" Respondents