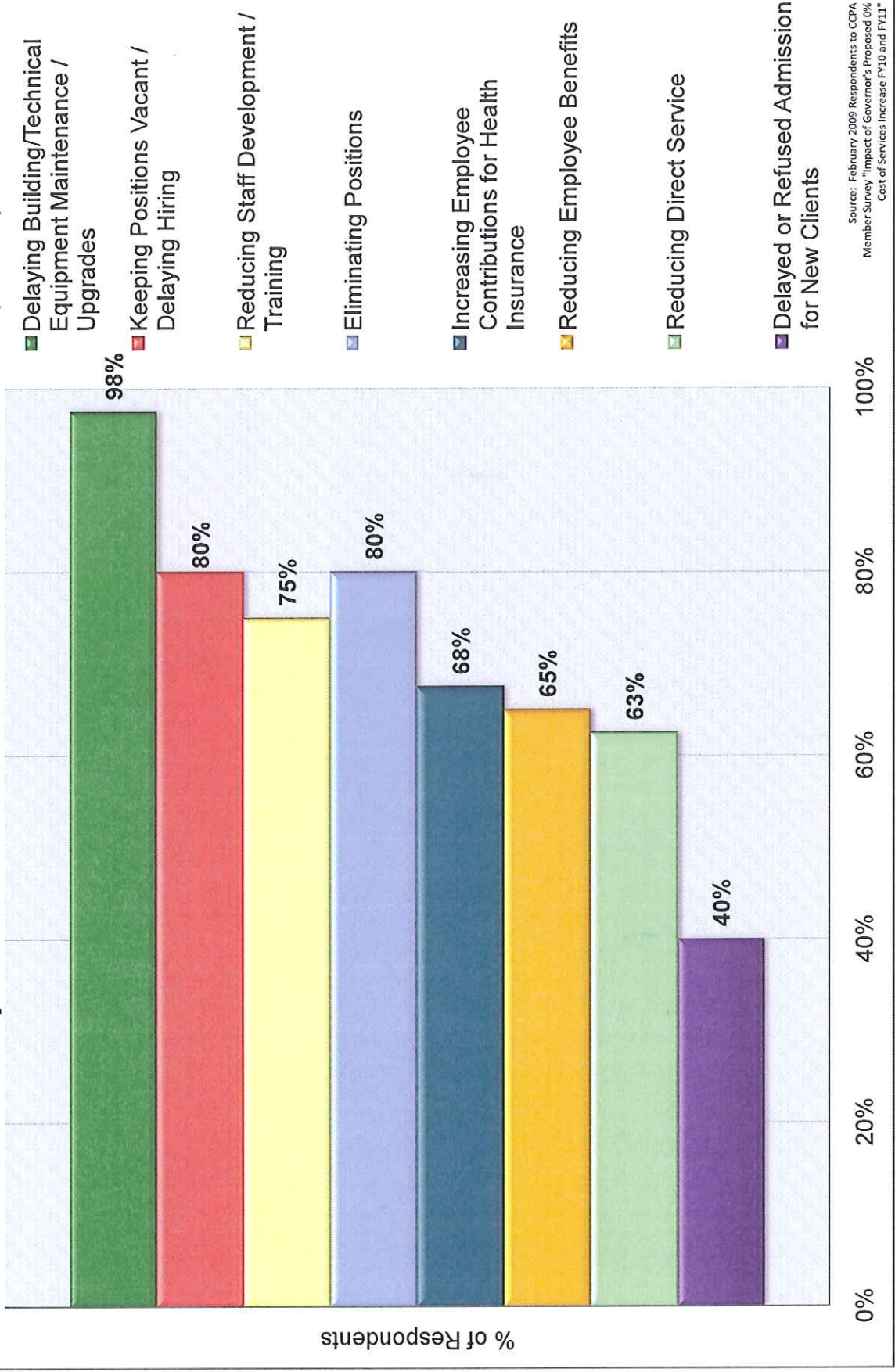


## CCPA's Analysis--Anticipated Action Steps to Cope with the Cumulative Impact of 0% Cost of Services Increase for FY09, FY10, FY11



Source: February 2009 Respondents to CCPA Member Survey "Impact of Governor's Proposed 0% Cost of Services Increase FY10 and FY11"